**A’Sharqiyah University**

**College of Business Administration**

**Management Information Systems Department**

**MIFS510 Management Information Systems Fall 2021**

**Use the link and then answer the questions bellow.**

**Case Video Link**: <http://www.youtube.com/watch?v=uBYsSFbBeR4&feature=related>

**Questions**

1. **Why did Oman General’s managers decide to develop an automated transaction processing system?**
2. **Why did Omani managers feel the need for an 'intelligent system,' and how did the newly implemented system demonstrate its intelligence?**
3. **How do decision makers in Oman interface with and contribute to the functioning of the new intelligent system?**

Dr. Mohamed Bashir